



Philippine Consulate General, Calgary

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Website: www.philcongencalgary.org

A-11-2020

18 March 2020

ADVISORY

TEMPORARY SUSPENSION OF CONSULAR OPERATIONS STARTING ON 20 MARCH 2020 UNTIL FURTHER NOTICE

Due to the evolving COVID-19 situation in the Provinces of Alberta and Saskatchewan, the declaration of a State of Local Emergency in the City of Calgary on 15 March 2020, a Provincial State of Public Health Emergency in Alberta on 17 March 2020 and a Provincial State of Emergency in Saskatchewan on 18 March 2020, and in the interest of public health and safety, the Philippine Consulate General in Calgary (PCG) hereby temporarily suspends consular operations starting on 20 March 2020, until further notice.

Clients with confirmed passport appointments on the period of suspension of operations are advised to secure new appointments. Clients who have pending documents for release are advised to send the PCG self-addressed return envelopes for the PCG to mail the documents to their addresses.

During this period of suspension, you may reach the PCG through the following emails:

- calgarypcg@gmail.com (urgent passport concerns)
- calgarypcg.notarials@gmail.com (legalization of documents)
- calgarypcg.RA9225@gmail.com (retention and reacquisition of PH citizenship)
- calgarypcg.visa@gmail.com (visa)
- calgarypcg.ATN@gmail.com (assistance to nationals in distress)
- calgarypcg.civreg@gmail.com (civil registrations)

For emergencies (related to deaths and arrests of Filipino nationals only), please contact our **emergency hotline: +1.587.577.1524**

The public is requested not to use the emergency hotline number for routine consular-related inquiries or follow-ups, which may be communicated by email, to ensure that Filipinos in distress and who need urgent assistance could easily get through.

Thank you for your understanding and cooperation.

