



6 May 2020

## **ADVISORY**

### **PROCESSING OF ALL NON-PASSPORT CONSULAR SERVICES BY MAIL**

The Philippine Consulate General in Calgary (PCG) wishes to advise the public that it will remain temporarily closed during Stage 1 of the Alberta Relaunch Strategy. The PCG will re-open when Stage 2 of the Strategy is announced.

Meanwhile, the PCG strongly encourages **all non-passport applicants** from Alberta and Saskatchewan to apply **by mail**. Applicants are also requested to email the PCG at the following email addresses for the **pre-processing** of their applications:

1. **Legalization/Authentication of Document** (formerly known as “Red Ribbon”) - [calgarypcg.notarials@gmail.com](mailto:calgarypcg.notarials@gmail.com)
2. **Dual Citizenship** (Reacquisition/Retention of Philippine Citizenship) - [calgarypcg.ra9225@gmail.com](mailto:calgarypcg.ra9225@gmail.com)
3. **Civil Registration** (Reports of Birth, Marriage or Death) - [calgarypcg.civreg@gmail.com](mailto:calgarypcg.civreg@gmail.com)
4. **Emergency Travel Document** - [calgarypcg@gmail.com](mailto:calgarypcg@gmail.com)
5. **NBI Clearance Form Verification** - [calgarypcg.notarials@gmail.com](mailto:calgarypcg.notarials@gmail.com)

Those who will email the PCG will be advised on the completeness of their applications and the other requirements (including mailing).

Please visit <https://www.philcongencalgary.org> for more details on how to submit non-passport consular services applications by mail.

Passport renewal application, which requires personal appearance, will only resume during Stage 2 of the Alberta Relaunch Strategy. Those with expiring passports who need to travel to the Philippines may apply for Emergency Travel Document. For other passport-related queries, please email [calgarypcg@gmail.com](mailto:calgarypcg@gmail.com).

Due to the ongoing COVID-19 pandemic, the PCG will be unable to conduct any consular outreach in Alberta and Saskatchewan.

Thank you for your cooperation. END

